

A step-by-step guide to **Level Upgrade**

The easy way for Sailors to
climb cabin categories

STEP 1

Sailors may check their eligibility for **Level Upgrade** by visiting <https://www.virginvoyages.com/upgrade> and entering their last name and booking ID.

STEP 2

If the booking is eligible, they're redirected to a partner site where they can share an offer amount to add to their existing booking price.

STEP 3

Check inbox. Sailors will only receive an email if their offer is accepted (*most will arrive within 48 hours*), and they'll then be automatically billed using the payment information on file. If the offer is not accepted, nothing about the booking will change.

STEP 4

Profit. As a First Mate, you receive the standard **16%** voyage fare commission on the **Level Upgrade** offer amount, if accepted. Congratulate your Sailor and share with them any perks that come with their new cabin or suite category.

For a more detailed guide, please read the following pages.

Check my Level Upgrade eligibility

Please share these two simple details to get it going.

Last Name
Sailor

Booking ID
129655

LET'S CHECK NOW

If your booking is eligible, you'll be redirected to our partner site to make an offer for an upgrade.

1. Navigate to Upgrade Bidding site www.VirginVoyages.com/upgrade
2. Enter in last name and booking number, select "Let's Check Now"

Guest: Test Sailor

Your voyage information



Ship: **Scarlet Lady**
Voyage length: **5 days**
Embark: **MA**
Departs: **Oct 24, 2021**

Your current cabin



Cabin: **XL Sea Terrace**
225 SqFt

Upgrade Type

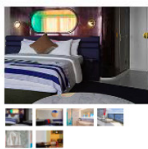
Your Offer(s)

Offer Strength

Gorgeous Suite

Relaxing is truly an art form in this suites terrace hammock swing chair — the perfect spot to enjoy a nightcap while watching the moon flirt with the sea. With an expertly designed layout enhanced by our high-tech mood lighting, a tricked out terrace, and floor-to-ceiling marble bathroom, this ones perfect for the posh traveler.

- Interior: 390 SqFt - Terrace: 174 SqFt — Includes all suite perks + daily bar tab, personalized bottomless bar, thermal suite daily access, hair and makeup squad, Peek-a-View outdoor shower, prime location & music room.



\$ 0 USD

No Offer

\$0,200



Seriously Suite

From the massive European king bed overlooking the sea to the custom handmade terrace hammock, luxury and self-care here are a serious art.

- Interior: 284 SqFt - Terrace: 68 SqFt — Suite perks include: RockStar Agents, Better Faster Stronger WiFi, Private Transfer, In-Room Bar, Behind the Velvet Rope, VIP Access at The Beach Club



\$ 1,190 USD

No Offer

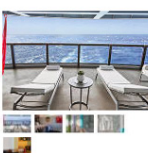
\$1,775



Sweet Aft Suite - Biggest Terrace

The highest, and biggest, terrace of all the Sweet Aft Suites, but with central wake views for a duo. Gazing out at the water from our red hammock swing — there's no such thing as a bad view in this suite.

- Interior: 236 SqFt - Terrace: 321-425 SqFt — Suite perks include: RockStar Agents, Better Faster Stronger WiFi, Private Transfer, In-Room Bar, Behind the Velvet Rope, VIP Access at The Beach Club



\$ 0 USD

No Offer

\$2,425



3. Upgrade page appears if booking is eligible. Current Voyage details will appear as well as a list of all the cabin categories user can bid for.

4. Drag the desired offer amount on desired cabin, then select continue on the bottom of the page.

(Note: Prices shown are in US Dollars.)

CONTINUE

Make Us an Offer **Enter Your Payment Info** **Review & Submit**

Enter your payment information below to continue with your offer. We will only charge your credit card for the offer that is accepted. You'll only ever pay for one upgrade.

Your Offer(s)	Upgrade To	Ship	Sail Date	Total Offer	
\$1390 USD (Edit)	PER CABIN	Seriously Suite	Scarlet Lady	Oct 24, 2021	\$1390 USD

(Note: Prices shown are in US Dollars.)

First Name: Test, Last Name: Sailor, Email Address: TestSailor@yopmail.com

Select Card Type: Visa, Card Number: Card Number, Expiration Date: 03/2023, CVV: CVV

☐ MORTGAGE & RENT

[BACK](#) [CONTINUE](#)

(You'll have a chance to review before submitting.)

5. Enter in payment information

Make Us an Offer **Enter Your Payment Info** **Review & Submit**

Please review your offer(s) below before submitting. We will only charge your credit card for the offer that is accepted. You'll only ever pay for one upgrade.

Your Offer(s)	Upgrade To	Ship	Sail Date	Total Offer	
\$1390 USD (Edit)	PER CABIN	Seriously Suite	Scarlet Lady	Oct 24, 2021	\$1390 USD

(Note: Prices shown are in US Dollars.)

Guest: Test Sailor, Card Type: Visa

Name on Card: Test Sailor, Card Number: -----1111 (Edit)

Email Address: TestSailor@yopmail.com, Expiration: 03/2023

☒ I acknowledge that the upgrade does not include any additional promotions, that the cabin will be assigned based on space availability, and that once accepted, the upgrade is final and non-refundable. I confirm that I have read and accept the full [terms of service](#).

[BACK](#) [SUBMIT OFFER](#)

6. Review Details, check off T&Cs, and Submit Offer

Make Us an Offer **Enter Your Payment Info** **Review & Submit**

We've received your offer! A confirmation email for your bid is on its way. We'll notify you via email at least 2 days before sailing if your offer is accepted!

Your Offer(s)	Upgrade To	Ship	Sail Date	Total Offer	
\$1390 USD	PER CABIN	Seriously Suite	Scarlet Lady	Oct 24, 2021	\$1390 USD

(Note: Prices shown are in US Dollars.)

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7. Confirmation that offer is received